

Minutes of Meeting of National e-Governance Service Delivery Assessment (NeSDA) held on 28th March 2019 at DARPG, Sansad Marg, New Delhi

A meeting on National e-Governance Service Delivery Assessment (NeSDA) was held 28 March 2019 with identified Ministries/Departments of Central Government. The objective of the meeting was to follow up on the progress made by Central Ministries after the meeting, which was conducted on 18 March 2019. During the meeting, AS, DARPG reviewed the current status of the identified Ministries/Departments of Government of India and the progress made on various stages of the assessment.

2. Opening the deliberations, Shri V. Srinivas, Additional Secretary, DARPG welcomed the participants and informed that the progress made was not as expected by the Department. Further to this, AS reviewed the status and the summary of the points discussed are as below:-

#	Central Ministries	Status	Actions of Central Ministries	Actions of DARPG/ Knowledge Partners
1	Ministry of Agriculture	Not Started Stage 1	Absent	
2	Ministry of Environment, Forest and Climate Change	Not Started Stage 1. SPOC was absent. AS, DARPG asked the representative to discuss with the SPOC and provide clarifications for the delay.	The SPOC needs to look into the assessment and complete it by 03 April 2019.	
3	Ministry of Finance - CBIC	SPOC informed that they had submitted Stage 3 on 28 March 2019 morning.	SPOC to review the comments observed by NeSDA team in stage 4 and complete those on or before 05 April 2019.	NeSDA team to review the assessment.
4	Ministry of Finance - CBDT	Yet to submit stage 1.	SPOC to submit the complete assessment on or before 05 April 2019.	
5	Ministry of Health and Family Welfare	Stage 3 in progress	Absent	
6	Ministry of Human Resource Development	Stage 3 in progress. MoHFW requested that one out of three services {National Board of Accreditation (NBA)} should be removed from assessment.	MoHFW needs to send a mail to DARPG/NeSDA team requesting for the modification/ removal of service. SPOC needs to complete the assessment by 05 April 2019.	

7	Ministry of Labour & Employment	SPOC was absent in last 2 meetings. AS, DARPG observed that the SPOC did not participate in previous meetings as well. It was noted that the Ministry needs to pursue the assessment more seriously and complete it on or before 05 April 2019.	SPOC to complete the assessment by 05 April 2019	
8	Ministry of Rural Development	Stage 4 completing. AS, DARPG informed that the Ministry has shown good progress and they would be completing it soon.	Respond to the Portal Send back comments.	Review the assessment questions.
9	Ministry of Social Justice and Empowerment	Stage 4 review going on. Progress is good.	Respond to the Portal Send back comments.	Review the assessment questions.

3. JS, DARPG stated that DARPG is also interacting with MeitY on this issue. This is the first time such an assessment is being done and Ministries are requested to provide the required information in a timely manner.

4. AS, DARPG informed the SPOCs that the next level of review meeting would be held on 10th April 2019 and requested SPOCs to ensure that they complete the assessment in one weeks' time (****The meeting has been scheduled to be held on 9th April 2019***).

5. AS, DARPG informed that the NeSDA team would present the scores on the next meeting for review.

6. The meeting ended with Vote of Thanks to the Chair.

List of participants:

1. Shri V. Shashank Shekhar, JS, DARPG
2. Shri Rakesh Goyal, Additional Director General (DG Systems, CBIC), CBIC and Customs
3. Shri Sricharan Kootikuppala, Deputy Director (DG Systems, CBIC), CBIC and Customs.
4. Shri G.S. Malik, Advisor, Dept. of Higher Education
5. Ms. Malathi Narayan, DS, Dept. of Higher Education
6. Sh. Satish K Jadhav, DS, DARPG
7. Shri Bhartendu Dobriyal, JD (S), DIT, CBDT
8. Shri Rajeev Kumar, Sr. Technical Director, M/o RD
9. Shri Ashish Agarwal, Consultant, M/o RD
10. Shri Khagesh Garg, Director, MSJE
11. Shri V. Chandrasekaran, DD (IS), EPFO, M/o Labour
12. Dr. Saranya P., Scientist 'C'/Dy. Director, M/o Environment, Forest and Climate Change
13. Ms. Vibhuti Panjiyar, US, DARPG
14. Shri Ramendra Verma, Partner, KPMG
15. Shri Prasad Unnikrishnan, Director, KPMG
16. Shri Amal Ambili, Manager, KPMG
17. Shri Kanwardeep Singh, Assistant Manager, KPMG

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