

Minutes of Video Conference on National e-Governance Service Delivery Assessment (NeSDA) held on 28th May 2019 at DARPG, New Delhi

A VC was conducted on National e-Governance Service Delivery Assessment (NeSDA) on 28th May 2019 with the State Government Nodal officers. During the meeting, AS(ARPG) reviewed the current status of all States and UTs and asked them to complete the assessment by 31st May 2019. It was informed that the NeSDA online assessment portal would be closed by mid night of 31st May 2019.

Opening the deliberations, Shri V. Srinivas, Additional Secretary (ARPG) welcomed the States and UTs and thanked them for their support. The summary of the discussions are as noted below:

1. All Stages completed as per NeSDA assessment

The following States and UTs have completed all the stages of assessment as on 28th May 2019.

Assam	Lakshadweep
Chandigarh	Madhya Pradesh
Chhattisgarh	Manipur
Dadra and Nagar Haveli	Meghalaya
Daman and Diu	Mizoram
Delhi	Nagaland
Goa	Odisha
Gujarat	Puducherry
Haryana	Rajasthan
Himachal Pradesh	Sikkim
Jharkhand	Tamil Nadu
Karnataka	Tripura
Kerala	Uttar Pradesh

Additional Secretary (ARPG) appreciated these States and UTs for their support and informed them that the assessment scores would be shared with them by 10th June 2019. Tamil Nadu and Karnataka informed that they are re-verifying the responses submitted by the SPOC. Additional Secretary (ARPG) requested them to complete all activities by 31st May 2019.

2. All Stages completed; but State Portal pending

Additional Secretary (ARPG) requested Andhra Pradesh and Bihar to complete the State Portal at the earliest (on or before 31stMay 2019).

3. Stage 3 Completed, but Stage 4 pending

Additional Secretary (ARPG) requested Arunachal Pradesh and Punjab to look into the Stage 4 send back comments and upload the responses before 31stMay 2019.

4. Stage 3 Pending and Stage 4 pending

Additional Secretary(ARPG) requested the States and UTs falling in this category to speed up the work and requested their support. He informed that the assessment would be closed by mid night of 31stMay 2019 and the assessment done till then would be considered final. The status of these five States and UTs are as below:-

Andaman and Nicobar Islands	Yet to submit 4 mandatory services of Stage 3
Maharashtra	Stage 3, 5 Mandatory services + Portal pending.
Telangana	Yet to submit 13 Mandatory Services of Stage 3
Uttarakhand	Yet to submit stage 3 services (25 mandatory services)
West Bengal	Yet to submit stage 3 services (2 mandatory services)

West Bengal informed DARPG that they would like to delete few of the mandatory service links submitted by them in Stage 1 & 2 as those services are not available currently. DARPG responded that those services could be marked as 'Not Available' and that their request would be accepted. The State also requested that they would like to add few other services in the portal. DARPG informed that the additional services could be added under optional category; however the timelines for adding optional services (Stage 1) already over.

5. All Stages Pending

Additional Secretary (ARPG) noted that all the Stages of Jammu and Kashmir are pending even as on 28thMay 2019 and hence the State could not be evaluated during the NeSDA assessment 2018-19. He added that the current NeSDA assessment 2018-19 would not feature Jammu and Kashmir scores.

The following decisions were communicated during the meeting:-

1. The NeSDA online assessment portal would be closed on 31stMay 2019. All the stages would be locked for further editing and the States/UTs would not be able to edit or update responses in portal after that.
2. Citizen Survey would also be closed on 31stMay 2019.
3. Mandatory services would be assessed for this year NeSDA evaluation. And the evaluation scores would be based on the assessment done for Mandatory services.

On his closing remarks, Additional Secretary DARPG thanked the States and UTs for their support and contribution to the NeSDA project and requested the pending States and UTs to complete the assessment before 31stMay 2019.

The meeting ended with a vote of thanks to the Chair.

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